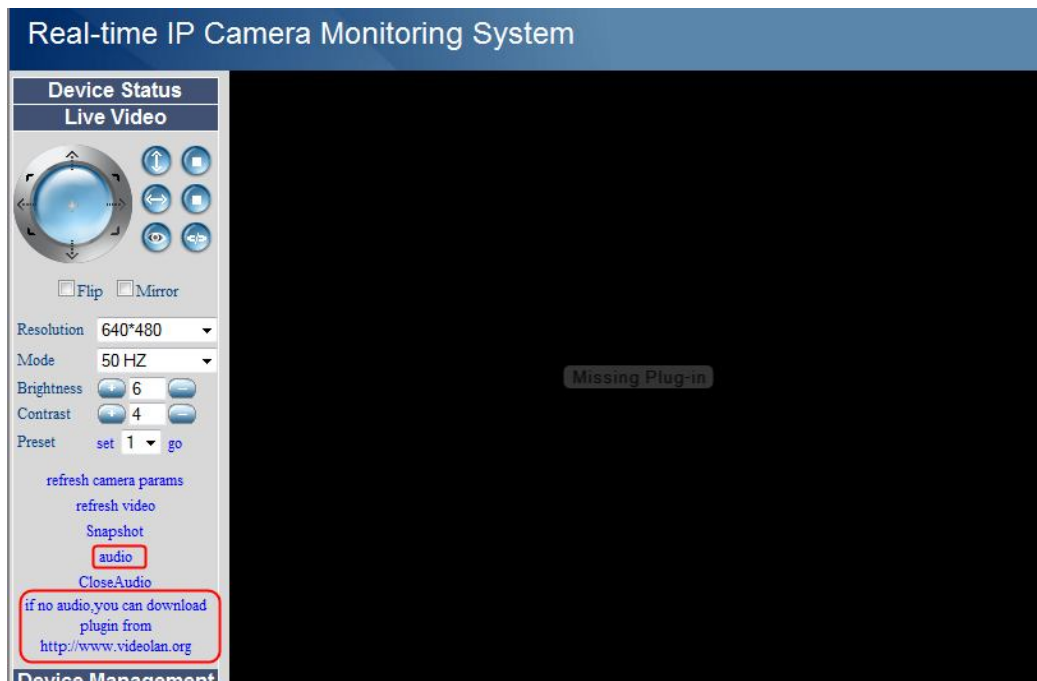# How to open audio on Mozilla Firefox, Google Chrome and Safari?
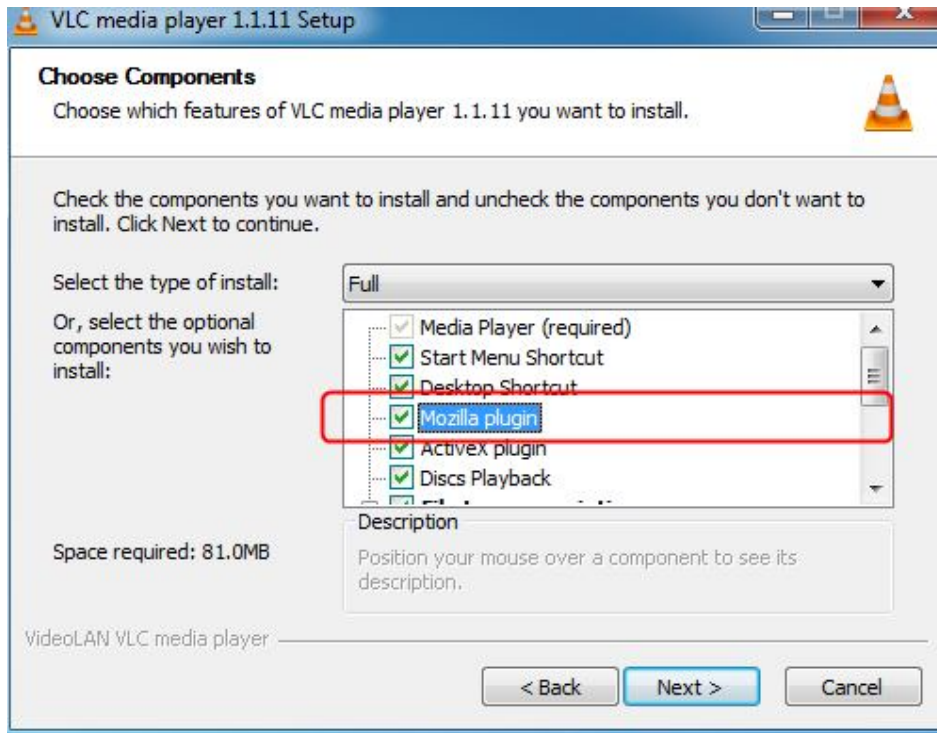
Please install VLC media player on the computer to open audio function. Please take the following steps as a reference.

Step 1: Click audio and then click the link page below it to download plug-in (the VLC media player).

Step 2: Install VLC media player.
NOTE: For Mozilla Firefox, please check the box Mozilla plugin during the installing.

Step 3: Refresh the camera's live page and then turn on audio.