You can download the upgrade package from the Support Page

http://www.avacomtech.com/support.html

1. Right click on the zip file and extract these files to your hard drive before beginning the upgrade.
2. Always update the system software first.
3. You will need to use the web UI to complete the upgrade.
4. To use the web UI you will need to use the search tool on the CD (or from the Avacom Support page).
5. After launching the search tool on your PC double click on your camera in the list. This will launch a web browser. At the bottom of the web browser screen there is a wrench and screwdriver icon. Clicking on this will take you to the general configuration screen. The last entry on the configurations listing is ' User&device management' then go to 'Maintain'.
6. 'Upgrade Device Firmware' has a browse button. Use this to locate where on your hard drive you extracted the system firmware.
7. Then click Upgrade. The camera will restart.
8. Follow the same process for 'Upgrade Device Embeded Web UI ' .